



## **RETURNING TO WORK – COVID19 AGREEMENT**

Firstly, I'm sure you're as relieved as I am to finally be able to get your hair done after being on lock down!

But there are just a few more things to cover before we do. Health and safety are still a big concern and something we should be putting at the forefront of all decisions for a good while.

For this reason, I've been advised to make some changes on my return to work which I need you to agree to, in order to enable the highest safety of yourselves, my other clients and myself.

### **What I'll be doing**

For your assurance, I would like to inform you that I will be wearing full PPE from the start of your appointment (including face covering, gloves if doing colour work and disposable apron). I will be disinfecting all equipment thoroughly before and after every appointment to ensure you're kept safe. I'll be using Saloncide for this, a completely safe hypoallergenic product that kills 9.99% viruses and bacteria within 2 minutes, the fastest on the market.

Due to the nature of my mobile work, I've been advised to control the working environment as much as possible to avoid spreading bacteria amongst locations. For this reason, I have opened up a hair salon at my home located in Pelsall Walsall.

The decision for a home salon has not been made lightly and will make my life so much easier and it will enable me to meet more demand as my business grows. It will also enable me to give you an all-round great service and protect you all more efficiently.

There will be a mobile service available, but this will be limited to Tuesdays and Wednesdays. The home salon is open on Thursdays, Fridays and Saturdays. I hope you will all be supporting me on this new exciting journey.

### **Salon protocols**

- The salon will be cleaned at regular intervals with Saloncide and kept to a high standard.
- I am fully certified in proper sanitation and disinfectant practises and procedures consistent with the current highest industry standards. All tools and equipment will be disinfected with Barbicide.
- Each client will have a fresh clean disposable gown and towel. Hand sanitiser is available in salon and masks.
- Please wear a face mask unless exempt.
- Please complete your online covid questionnaire which is sent via email, or you will be asked to complete in salon.
- From time to time there may be 2 clients and myself in the salon, so please do not bring family members or friends to your appointment this is to ensure a safe distance is kept within the salon.
- Children must not touch equipment or climb on chairs in the salon this is for safety reasons.
- Children only to attend if they have an appointment.

### **Protocols in your home**

- Please have a window open to keep the room well ventilated.
- Disinfect all surfaces in your home where I will be performing your service, just before my arrival.
- Always wear a disposable mask during your service (I will provide if you don't have one).
- I'll be carrying hand sanitizer and will be washing my hands regularly.
- Minimise the amount of people present during the appointment
- For hair cut appointments, please have your hair washed and ready for the service to begin.

- For colour appointments, due to avoiding unnecessary close proximity, I ask politely that you are prepared to wash your own during this service.
- Be prepared to pay via bank transfer or card payment I do have a new card payment machine available for this. Cash payments will also be accepted.
- Be prepared that I may bring Saloncide antibacterial spray with me and use during the service on my equipment.
- All clients will wear a fresh gown or and I'll be washing these on a 60degree wash before each client use, all gowns' masks for each client will be kept in a sealed sanitised bag, I may also be using disposable gowns, towels so that these can be thrown away after each use.

### **Colour clients**

If you are a colour client, please be honest regarding whether you have had any colour applied to your hair during the lock down period. This will enable me to use the correct products on your hair to eliminate damage and colour build up. Of course, we will have an in-depth consultation at the start as always.

Due to the unknown effects of the virus, it is also compulsory for me to carry out another skin allergy test before applying any colour to your hair again. You will receive a remote skin test for you to carry out at home 48 hrs prior to your colour appointment if you are a current regular client. New clients and those that have not had a visit in a long time will need to book for a consultation and skin test. A client colour consultation appointment is available remotely or in salon, please see terms and conditions and online booking link available on the website [www.clairemobhair.com](http://www.clairemobhair.com)

While these are not perfect circumstances, I ask whole heartedly that you abide by the above rules to the highest extent and I trust that you will. As it's unsure how long the virus will be around, I wish that you respect my health and the health of other clients fully.

To show that you agree and will adhere to the above protocols you will be asked to sign this form and fill in your covid consultation online prior to your appointment sent via email.

You will also be asked a series of health questions prior to your appointment to help and prevent the spread of covid19 via email. You will also be asked to sign that you have understood and will adhere to the new protocol

**Customer Signature:**

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**Salon Signature:**

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These precautions are something that all professional and respectable hairdressers should be taking on currently and are necessary for the time being.

Above all I wish that we all stay safe and healthy so I can continue to do your hair for as long as possible and continue to provide you with a service that is unique to YOU. I have missed you and see you soon!

Thank you,

Claire Thompson

**Freelance Hairdressing**